

Privacy Policy for Godide Guest House

Godide Guest House values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, store, and protect your data in compliance with applicable data protection laws.

1. Information We Collect

We collect the following types of information from our guests:

- 1.1. Personal Information: Name, contact details (phone number, email address), ID or passport details, and payment information.
- 1.2. Booking Information: Details of your reservation, such as dates of stay, room preferences, and special requests.
- 1.3. Usage Data: Information on how you use our website, including IP address, browser type, and browsing activity.
- 1.4. Feedback and Communications: Any feedback, inquiries, or communication you share with us.

2. How We Use Your Information

We use your personal information for the following purposes:

- 2.1. To process and confirm your reservation.
- 2.2. To communicate with you regarding your booking, inquiries, or requests.
- 2.3. To provide and improve our services, including tailoring your stay to meet your preferences.
- 2.4. To comply with legal obligations, such as record-keeping and reporting requirements.
- 2.5. To send marketing and promotional materials (with your consent).

3. Data Sharing and Disclosure

We do not sell or share your personal information with third parties, except in the following cases:

- 3.1. Service Providers: We may share your information with trusted third-party service providers who assist us in delivering services (e.g., payment processors or IT support).
- 3.2. Legal Requirements: We may disclose your information if required by law or in response to valid requests from public authorities.

3.3. Business Transfers: In the event of a merger, sale, or acquisition, your information may be transferred as part of the business assets.

4. Data Security

4.1. We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, or loss.

4.2. Access to personal information is restricted to authorized personnel only.

4.3. While we strive to use commercially acceptable means to protect your data, we cannot guarantee absolute security due to the inherent risks of internet-based communication.

5. Retention of Data

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce agreements.

6. Your Rights

You have the following rights regarding your personal information:

6.1. Access and Correction: You may request access to your data and ask us to correct or update inaccuracies.

6.2. Erasure: You may request the deletion of your personal information, subject to legal or contractual obligations.

6.3. Opt-Out: You may opt out of receiving marketing communications at any time.

6.4. Data Portability: You may request a copy of your personal information in a commonly used format.

7. Cookies and Tracking Technologies

7.1. We use cookies and similar technologies to enhance your experience on our website, analyze usage patterns, and improve our services.

7.2. You can manage your cookie preferences through your browser settings.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these websites and encourage you to review their privacy policies.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website, and the "Last Updated" date will be revised accordingly. Your continued use of our services constitutes acceptance of the updated policy.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or how we handle your personal information, please contact us:

Phone: [069 137 8443]

Email: [enquiries@godideguesthouse.co.za]

Address: [21517 Galaxy St, Vosloorus, Boksburg, 1475]

By using our services or staying at Godide Guest House, you consent to the terms of this Privacy Policy.

Thank you for choosing Godide Guest House. We are committed to ensuring your privacy and providing an exceptional experience during your stay.