## Terms and Conditions for Godide Guest House

Welcome to Godide Guest House. To ensure a pleasant and safe experience for all our guests, we kindly request you to review and adhere to the following terms and conditions:

- 1. Reservations and Payments
- 1.1. Reservations can be made online, via phone, or in person.
- 1.2. A deposit of [50] % of the total booking cost is required to secure your reservation. The balance is due upon check-in.
- 1.3. Payment can be made via cash, credit/debit cards, or electronic transfer. All payments must be in [RANDS].
- 1.4. Prices are subject to change without prior notice, but confirmed bookings will not be affected.
- 2. Cancellation and Refund Policy
- 2.1. Cancellations made [number] days or more before the check-in date will receive a full refund of the deposit.
- 2.2. Cancellations made within [1] days of the check-in date will forfeit the deposit.
- 2.3. No-shows or early departures are non-refundable.
- 3. Check-In and Check-Out
- 3.1. Check-in time is from [10:00] to [14:00]. Early check-in is subject to availability and may incur an additional charge.
- 3.2. Check-out time is by [time]. Late check-out may be available upon request and may incur additional charges.
- 3.3. Guests are required to present a valid ID and booking confirmation upon check-in.
- 4. House Rules
- 4.1. Smoking is strictly prohibited inside the rooms and common areas. Designated smoking areas are provided.

- 4.2. Pets are [allowed/not allowed]. If allowed, prior approval is required, and additional fees may apply.
- 4.3. Quiet hours are from [22:00] to [06:00]. Guests are requested to minimize noise during these hours.
- 4.4. Guests are responsible for maintaining the cleanliness of their rooms and common areas during their stay.
- 5. Liability and Damages
- 5.1. Guests are responsible for any damage caused to the property, furnishings, or equipment during their stay. Charges for damages will be billed to the guest.
- 5.2. Godide Guest House is not responsible for the loss, theft, or damage of personal belongings. Guests are advised to secure their valuables.
- 5.3. While we prioritize guest safety, Godide Guest House is not liable for accidents, injuries, or illnesses that occur on the property.
- 6. Services and Facilities
- 6.1. Complimentary breakfast is served daily between [08:00] and [10:00]. Special dietary requirements must be communicated in advance.
- 6.2. Wi-Fi access is provided free of charge. However, connectivity is subject to availability and external factors beyond our control.
- 6.3. Guests are welcome to use the common areas and facilities, but are expected to respect the space and other guests.
- 7. Privacy Policy
- 7.1. Guest information will be handled in accordance with our Privacy Policy and will not be shared with third parties without consent.
- 7.2. CCTV surveillance is in operation in common areas for security purposes.
- 8. Right to Refuse Service
- 8.1. Godide Guest House reserves the right to refuse service to any guest who violates these terms and conditions, engages in unlawful activities, or poses a threat to the safety and comfort of others.

## 9. Governing Law

9.1. These terms and conditions are governed by the laws of [country/region]. Any disputes arising shall be subject to the jurisdiction of [relevant courts].

By confirming a booking or staying at Godide Guest House, guests agree to abide by these terms and conditions. We look forward to hosting you and ensuring a delightful stay.

For further inquiries or assistance, please contact us:

Phone: [069 137 8443]

Email: [enquiries@godideguesthouse.co.za]

Address: [21517 Galaxy St, Vosloorus, Boksburg, 1475]